



HARVARD Alumni Association

Dear Henry,

Thank you for your commitment to our Harvard community and your interest in email services for alumni. As you know, the Harvard Alumni Association recently announced a plan to deactivate `post.harvard` and `alumni.harvard` email forwarding over an 18-month period beginning with a trial group on December 1, 2022.

Harvard initially explored discontinuation of the service in response to many alumni who reached out to our help desks frustrated about emails they never received as well as the spam and phishing inquiries hitting their forwarding addresses. At a moment when all institutions are rightly sensitive to privacy and cybersecurity, these concerns take on greater prominence.

As I have often said, Harvard alumni and volunteers are the heart of our community—and your voices are critical to so much of our work. In recent weeks, we have listened carefully to thoughtful feedback from many alumni and volunteers about our plan and have decided not to move forward with the discontinuation of Harvard's alumni email forwarding service. You will be able to use your email forwarding address as you have been doing previously and beyond December 1.

Over the coming months, we will continue to review alternative ways to address the issues and concerns that have arisen related to alumni email. To this end, I want to emphasize that email forwarding, in its current form, still poses a series of challenges, many of which the Harvard help desk cannot solve. With that in mind, I encourage you to think carefully about where and how you use your forwarding address and remind you to review the [terms of use policies](#).

More information is available in [our FAQ](#) and [email forwarding troubleshooting pages](#) on our website.

Your voice and your support for your fellow alumni and for Harvard matter. We greatly value your outreach, your thoughtfulness, and all you do for the University and your alumni community.

Warm regards,

Philip

Philip W. Lovejoy
Associate Vice President and Executive Director
Harvard Alumni Association

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